Privacy Policy

When you use our services, you're trusting us with your information. We understand this is a big responsibility and work hard to protect your information and put you in control. When you register with us, you are agreeing to follow the conditions listed below. The summaries are not part of the actual policy but should make them easy to understand and maybe inspire some of you to read it.

iGowise Mobility Private Limited, a private limited company, incorporated and existing under the laws of India and having its Registered Address at Unit A, 806, Brigade Signature towers, 8th Floor, Old madras road, Kattamnallur gate, Bengaluru, Karnataka-560067 and Corporate Identification Number is (CIN) U34300KA2020PTC135144 (hereinafter referred to as "We", "Us", "Company" or "Our") is concerned about the privacy of the users (hereinafter referred to as "You", "Your" or "User") of this form located at <u>http://www.iGowise.com</u> and has provided this privacy policy statement (the "Privacy Policy") to familiarize You with: the manner in which Company collects, uses and discloses your information collected through the Form.

1. Purpose

Summary: All your personal data will be kept secure and safe and we will not use it or share it illegally.

The purpose of this policy is to ensure that the information of / provided by any Users visiting the Website is stored in accordance with the applicable laws. The information stored in such manner shall be protected by iGowise Mobility Private Limited ("Company") via a secure server software, which is the industry standard and among the best software available today for secure transactions.

Company has tried to keep the Privacy Policy as simple as possible. We value the trust You place in Us. That is the reason why We insist upon the highest standards for secure transactions and customer information privacy. Please read the following statement to learn about Our information gathering and dissemination practices.

2. Information we collect

Your data is safe with us and we do not share it with anyone, including employees and contractors unless it is absolutely critical to process any services you might have requested from us or for business, professional or like storage and processing payments. Please ensure that it is accurate and up to date.

Depending upon the answers you fill in the form, the information provided to Us shall be identified either as mandatory or voluntary. An activity which requires information to be mandatorily provided shall not be engaged if You abstain from providing such information.

Personal Information: This includes the information that can be used to uniquely identify or contact you. In order to avail the services provided by Us, We may collect a variety of Personal Information, including but not limited to, your phone number, email address, pin code, etc. You are required to ensure that Your contact information and preferences are accurate, complete. Further, We may decline to process requests which We find to be contrary to the terms laid down under this Privacy Policy, or any applicable laws, require disproportionate technical effort, jeopardize the privacy of others or are extremely impractical. Your Personal Information will be kept confidential to the maximum possible extent and used to support Your relationship with Company, to clarify any discrepancies which may arise on Your placing of an order or request, and other related functions provided by Company.

By using this Site and services provided on the Site, You agree and You also acknowledge that with respect to certain activities, the collection, transfer, storage and processing of Your information may be undertaken by trusted third party vendors or agents of Company such as credit card processors, web hosting providers, communication services, and web analytic providers etc., to help facilitate Us in providing certain functions.

3. Information Security

Summary: Your data is safe with us and we do not share it with anyone, including employees and contractors unless it is absolutely critical to process any services you

might have requested from us or for business, professional or technical support We work hard to protect You from unauthorized access to or unauthorized alteration, disclosure or destruction of information we hold. Pursuant to the same, we:

Encrypt our services using secure server software, which is the industry standard and among the best software available today for secure transactions.

Review our information collection, storage and processing practices, including physical security measures to guard against unauthorized access to systems.

Company does not rent, sell or share Your Personal Information with third parties or non affiliated companies except to provide the services You have requested. We limit the disclosure of Personal Information to Our employees, independent contractors including vendors, affiliates, consultants, business associates, service providers and distributors of Our services, on a "need-to-know" basis, and only if the disclosure will enable that entity to provide Us with business, professional, or technical support or fulfill Your request.

4. Information We Share

Summary: We will only disclose your personal information if required by the authorities, or to protect and improve our Operations or with certain affiliates who provide services like data security, customer service and more.

Company may disclose any information provided by You in the form as may be deemed to be necessary or appropriate: (a) under applicable law, including laws outside Your country of residence; (b) to comply with legal process; (c) to respond to requests from public and government authorities including public and government authorities outside Your country of residence; (d) to enforce Our Terms of Use; (e) to protect Our operations or those of any of Our affiliates; (f) to protect Our rights, privacy, safety or property, and/or that of Our affiliates, You

or others; and (g) to allow Us to pursue available remedies or limit the damages that We may sustain. We may share Personal Information with other corporate entities and affiliates to: Help detect and prevent identity theft, fraud and other potentially illegal acts;

b. Correlate related or multiple accounts to prevent abuse of our services and to facilitate joint or co-branded services that You request for where such services are provided by more than one corporate entity. We may disclose Personal Information to:

Third parties in good faith, and such disclosure shall be reasonably necessary to enforce Our Terms of Use or the Privacy Policy, or to respond to claims of violation of third party rights through advertisements, postings or other content;

To Company's third party providers who provide goods / services such as contact information verification, payment processing, order fulfillment, customer service, website hosting, data analysis, infrastructure provision, IT services, auditing services and other similar services to enable them to provide the relevant services;

5. Change in Privacy Policy

Summary: We will give you a heads up if we make significant changes to the Privacy policy but in case you use the site despite not seeing it, we will assume you have consented to the changes. The User acknowledges that becoming a User of the Website and its Services signifies their assent to this privacy policy. Company may update this privacy policy at any time, with or without advance notice. In the event there are significant changes in the way Company treats User's personally identifiable information, Company will display a notice on the Website or send Users an email, as provided for above. Unless stated otherwise, Company's current privacy policy applies to all information that Company has about Users and their account. Notwithstanding the above, Company shall not be required to notify the Users of any changes made to the privacy policy. If a User uses the Services after notice of changes have been sent to such User or published on the Website, such User hereby provides his/her/its consent to the changed practices

6. Advertisements

We are not responsible for third party advertisements and the data they collect of you. hese third parties may collect information about You and Your online activities, either on the Site or on other websites, through cookies, web beacons, and other technologies in an effort to understand Your interests and deliver to You advertisements that are tailored to Your interests. Please remember that the Company does not have access to, or control over, the information these third parties may collect. The information practices of these third parties are not covered by this Privacy Policy.

7. Choice/Opt-Out

Summary: You are free to unsubscribe from any notifications at any point. Company provides all its Users with the opportunity to opt-out of receiving non-essential (promotional, marketing-related) communications from Us or on behalf of Our partners after setting up an Account.

If You want to remove Your contact information from all Our lists and newsletters, please write to us at <u>contact@igowise.com</u> with "unsubscribe" as the subject.

8. Questions

In case of any complaint or grievance, the User may contact the following: Unit -A, 806, Brigade Signature towers, 8th Floor, Old madras road, Kattamnallur gate, Bengaluru, Karnataka-560067 Time – 10am-6pm Email. <u>contact@igowise.com</u>

9. Disclaimer

Summary: Don't accept the policy if you disagree with how we will use your personal data. And incase we do use it in a manner you don't like then tough luck.

Company shall not be liable for any loss or damage sustained by reason of any disclosure (inadvertent or otherwise) of any information concerning the user's information and/or their verification process and particulars nor for any error, omission or inaccuracy with respect to any information so disclosed and used whether or not in pursuance of a legal process or otherwise. The terms in this agreement may be changed by Company at any time. Company is free to offer its services to any client/prospective client without restriction.

By registering or by using this Form, you explicitly accept, without limitation or qualification, the collection, use and transfer of the Personal Information provided by you in the manner described in this Privacy Policy.

Please read this Privacy Policy carefully as it affects your rights and liabilities under law. If you do not accept the Privacy Policy stated herein or disagree with the way we collect and process personal information collected on the Site, please do not use it.